

Checklist - BBQ won't light

Have you checked the following?:

Is the gas bottle full?
Occasionally, if the gas bottle is low in gas, the bbq will not light, or it will show a yellow flame and will not burn correctly.

Check for kinks in the gas hose.

Is the gas hose securely connected to the bbq and gas bottle - check both ends are finger tight.

Are the leads attached to the piezo?

Yes - check next step.

No - attach the leads before checking the next step.

Will it light with a match?

Yes - great! This indicates all is working with your bbq, but the piezo ignitor and leads will need to be replaced. A new piezo kit can be purchased from our on-line store in the Spare Parts section.

No – Call our Heatlie Customer Service Hotline on (08) 8376 9330